

#### WHAT DO WE DO AT HINTALOVON CHILD RIGHTS FOUNDATION?

## WHAT DO WE DO FOR YOUR SAFETY?



#### What do we work for?

- We work for children's rights! Our mission is to make Hungary a better place for children.
- Our aim is to protect children from violence, promote their right to education and to support their views and best interests to be considered in all matters affecting them. We want children to become who they want to be.

## What do we do?

- We started the Yelon (You arE not aLONe) program so that you won't be alone with your questions. If you are interested in issues related to your body, soul, love, health, sexuality, or want to learn about your rights, you can find reliable information on yelon.hu, without taboos. You can chat with us for free, anonymously, without registration. The website also has a section for adults with articles on parenting.
- The Child Rights Centre is a legal aid service which aims to represent the interests of children. We give pro-bono (free) legal advice and counseling. We mainly represent those children in legal proceedings who are the victims of abuse at home or at school, whose parents are getting a divorce or who live in a children's home.
- The Child Participation Program aims to make sure that children's views are taken into account in Hintalovon's work and to advocate for children's right to be heard in Hungary. We work with high school volunteers, they are called Child Rights Ambassadors. We are working together to make children aware of their rights, and to get adults to increasingly take children's views into account.
- The aim of the NEMECSEK Program is to make schools and other organisations safe places for children. We help schools and other organisations to be prepared to react if a child gets abused or hurt and to learn how to prevent these situations. We offer them advice and support to develop their own child safeguarding policies.



## Your safety is important to us!

- It is important for us that you feel safe when you contact us. We want to make sure that nothing unpleasant or uncomfortable happens to you at the Foundation.
- We would like your experience being with us and working with us to be pleasant. We will do everything to make you feel safe, physically and mentally.
- We have thought a lot about the best way to ensure this. That is what our Child Safeguarding Policy is for.
- The Policy is made up of rules that apply to every employee and volunteer at the Foundation, and they also apply when we cooperate with others.

## Who is protected by the Policy?

- Every child that gets in touch with the Foundation, online or in person, is protected by the policy. It means that you are protected if you chat with us, write us an email, meet us at an event, participate in our research, read our articles, or work with us as a volunteer.
- The Policy also protects young adults who are over 18, but were in contact with us as children.



## The Foundation's most important principles

- Every child has an equal right to appropriate protection.
- All forms of abuse, violence, harassment and abuse of power are unacceptable.
- We do not work with anyone that poses a threat to you. If it appears that this is happening, we end contact with that person immediately.
- The most important thing is for you to be well. We respect your rights and have your best interests in mind.
- We are curious about your ideas and thoughts. You can always tell us your opinion and we will respect it.
- When we make a decision that concerns you, we want you to understand what is happening and why.
- We do our best to keep you from being hurt.
- We all pay attention to you. We are all responsible for you.
- We believe you and we take you seriously. If you are hurt we will listen and we will try to help. No case will remain unanswered.
- If you get hurt we will be there for you and we will support you.
- We cooperate with civil, state and international organisations so that we can achieve more together for children.
- We handle your personal data with confidentiality.
- At least once a year we go through our policies and we correct and complete them to comply with regulations and legislation.

### We find all forms of violence unacceptable

Violence has many forms, and none of them are acceptable! Sometimes it is easy to recognise it, sometimes it is less obvious but it leaves a physical or mental wound. It causes hurt feelings; we can feel anger, shame or pain. Violence can take away the joy from something we liked, or it can take our focus away from tasks we have to do, and the things we want to do.



e.g. child labour

e.g. child prostitution, forced begging

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e.g. you don't understand the aim of your work or participation, or you do not get appropriate preparation to complete your task

# Who takes responsibility for your safety?

#### All of our colleagues

We are obliged to

- respect your rights and help you enforce them,
- do everything we can to make you feel safe,
- to get to know you and abide by the Foundation's Child Safeguarding Policy.

#### The Board of Trustees

The Board of Trustees is the Foundation's leading and governing body. The Board of Trustees decides on the Foundation's long term operation. It is the chairman's responsibility

- to create child safeguarding laws and to supervise them (to create a Child Safeguarding Policy),
- that all colleagues are aware of the Policy, sign the code of conduct and all concerning documents,
- to allow children to get to know the Policy.

#### The NEMECSEK group

In the case of abuse or suspicion of abuse, the NEMECSEK group can help you. The NEMECSEK group monitors compliance of the Policy within the Foundation as well. The members of the NEMECSEK group include a lawyer (the leader of the Child Rights Centre) and a psychologist.

If you or another child is hurt, you can report it to us anonymously as well. You can contact anyone at the Foundation and your report will be handled by the NEMECSEK group, who will try to fix your request.

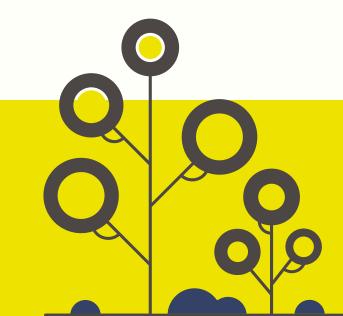
#### **The Child Participation Program**

Primarily, the Child Participation Program is responsible for the safety of our child volunteers.

#### The professional team

We are partnered with an independent advisory group. If it is necessary, these experts (lawyers, teachers, psychologists) give us advice on how to make a decision that is in the best interests of the child.

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## We always respect children's rights

The realization of children's rights are really important to us. Our goal is to make sure you are aware of your rights and that you exercise them as well.

#### When we choose our colleagues

 No one who formerly abused children, was accused of abusing children, or committed a crime against a child is allowed to work at the Foundation.

#### When we meet or talk to children

- We only meet with children in open and safe places. During conversations, at least two adults have to be present.
- We listen to and consider their opinion.
- We consider every form of violence unacceptable.
- Every child is equally important to us.

#### When we meet online

- We do not engage in private correspondence. Our colleagues talk to children on our official platforms (for example, Yelon chat) or through the Hintalovon email address. For Child Ambassadors we have other rules, for more details <u>click here</u>.
- A screening program is required on every computer that is used by child volunteers.

## When we share photos, videos, and stories about children

When we share a child's story on our website, on our social media or in the press, we always respect the child's rights.

We respect the children's

- dignity (is the photo humiliating?)
- right to freedom of expression (did the child give consent for using his/her photo/story)
- right to privacy (is the child recognisable in the article/photo?, does it contain intimate or personal details?)
- right to safety (can sharing harm the child's or his family's life?)

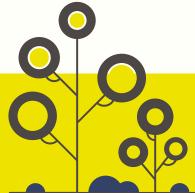
If a child is recognisable, we never use photos without the child's consent.

A child can be shown on our platform if the following conditions are met:

- the child and his/her legal representative are given prior and detailed information about the content to be shared, and they provide written consent. They must be informed about the aim of the campaign, the method of implementation, and that they can withdraw their consent at any time, and on their request the shared information/photo will be deleted,
- we are convinced that it does not pose danger or harm to the child and his/her family,
- the child is not naked or half naked in the photo.

If we share a specific child's story

- It must be modified so that the child is not identifiable.
- We do not share personal stories which could cause any harm to the child.



#### When we work with children

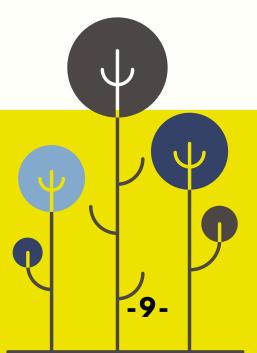
- It is important that the participation of children is genuine and meaningful. We do not use children for fundraising, advocacy, communication or other goals. We do everything so that they can stand up for children safely.
- If one of our child volunteers represents us at a public event or in the media, their safety and interests are our priority.
- For more details on working with child volunteers <u>click here</u>.

#### When we deal with personal data

We handle personal data with the utmost care. We do not share personal data.

An exception is made if

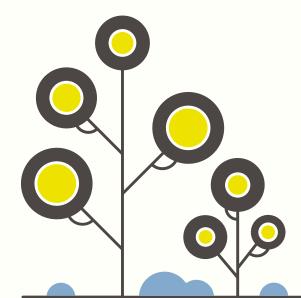
- you agree in writing to share your data,
- for your safety and protection we have to notify the child protection authorities. For more details on the conditions, <u>click here</u>.





#### When we do research

- We keep your rights in mind throughout all our research, as well as when we figure out what and how to ask, when we collect the answers, and when we evaluate and present the results.
- We always explain to you what the research is about, how your answers are used, and try to make it as easy as possible for you to understand it. Based on the above, you always have the opportunity to consider your participation and you also have to agree to your participation.
- Whether we create an online questionnaire, or you take part in an individual or group discussion or session, we always ask you about things wgich are important and interesting to children and which children have some knowledge or experience about.
- We make sure that you and your data are safe and that you can learn the results of the research.





#### **FACEBOOK.COM/HINTALOVON**

## WWW.HINTALOVON.HU