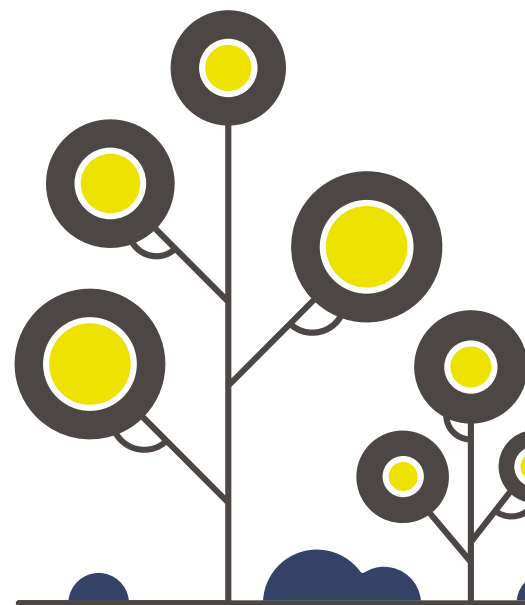
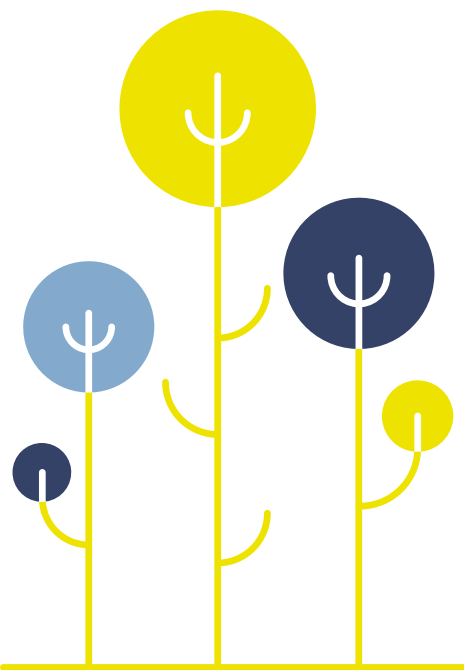




# DO YOU NEED LEGAL HELP? HOW DOES THE CHILD RIGHTS CENTRE WORK?



**The goal of the Child Rights Centre is to represent children's interests in legal proceedings. These legal proceedings can be custody cases after a divorce, or conflicts at school, in nursery, or in cases of abuse.**

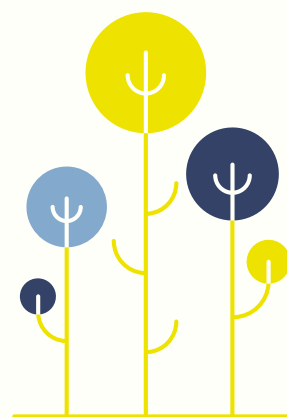
## **How does the Centre work?**

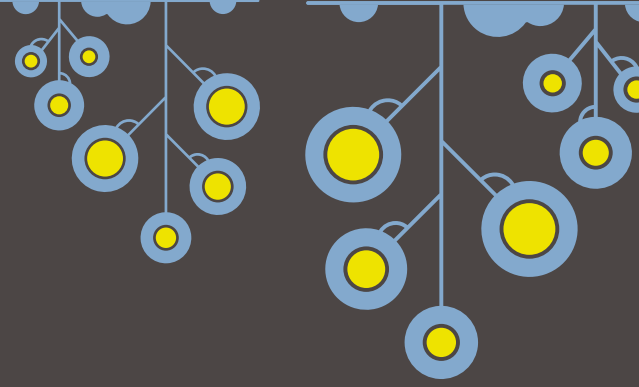
- **We represent the interests of the child or children affected by the given case, regardless of who contacted the Centre.**
- **We work in a group. If it is necessary, we consult with specialists.**
- **We take every request seriously and we contact those who are involved.**

## **Who do we notify after we get a request?**

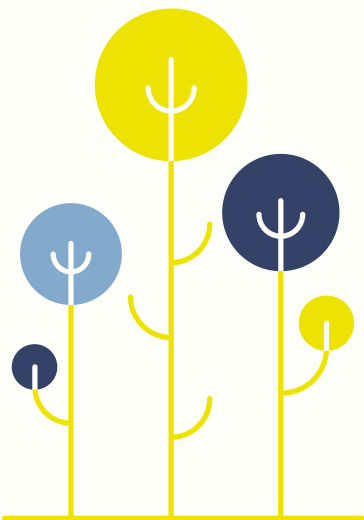
**If you are a child who contacted the Centre:**

- **If you report a crime, we will use the confidentiality protocol. This means that we cannot tell anyone (for example, your parents or child protection authority), unless you allow us to. Please read about our protocol in the information below.**
- **If you ask us for information, we will not notify anyone and your data will be deleted right after our email exchange.**





- **If you are an adult who contacted the Centre:**
  - **If one of the child's legal representatives (parent) has contacted the Centre:**
    - **we inform the other parent about the request**
    - **we inform the parents that by law, we are obliged to contact an authority in writing if we have a notice of child abuse**
  - **If it is not a parent (legal representative) who contacted the Centre, based on the best interests of the child, we decide whether to inform the parents or the authority first**
- **If you were harmed by the Foundation (for example, you were hurt or you got into an uncomfortable situation on our chat platform), your request will be handled by the NEMECSEK group. For more details click [here](#).**



# What is the confidentiality protocol?

**If you share a secret with one of our colleagues (for example, NEMECSEK group), they cannot tell anyone, unless you allow them to. We do everything to make you feel safe.**

**It is important for you to have enough time to prepare and accept the consequences that may arise (for example, legal proceedings will be initiated):**

- **you need sufficient information,**
- **you need time to understand what procedures you will have to face.**

**It is important for you to understand that a secret cannot remain a secret forever, but you have time to accept why it is important for others to know about what happened to you.**

**Every colleague knows and uses the confidentiality protocol.**

## How do we keep your data safe?

- **We only store your personal data for as long as absolutely necessary.**
- **We use a secure platform for emails and measures related to a case. Only colleagues of the Foundation have access to this.**
- **If a case is closed we delete related personal data within 30 days. The case gets a case number, and we store your contact details separately.**
- **We only work with reliable and secure devices.**



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